FOR IMMEDIATE RELEASE:

211 San Diego and San Diego Health Connect Honored with Partnership Promoters Award at Inaugural National Civitas Community Excellence Awards
Celebrating a Revolutionary Partnership Model for Enhanced Community Care

National Harbor, Maryland – 211 San Diego, steward of the region's Community Information Exchange (CIE), and San Diego Health Connect (SDHC), the region's Health Information Exchange (HIE), have been honored with the Partnership Promoter Award while attending the National **2023 Civitas Networks for Health Annual Conference** in National Harbor, Maryland. The Partnership Promoters Award, an annual tribute awarded to two deserving organizations, highlights the significance of partnerships that transcend traditional boundaries and create a synergy that elevates community care.

"This award reflects the unwavering commitment of both 211 San Diego and San Diego Health Connect in fostering a culture of collaboration and innovation in building a stronger and healthier region," said William York, President & CEO of 211 San Diego. "Together, we are reshaping the health and social care landscape, enhancing patient experiences, and demonstrating the transformative power of partnerships."

Laura Young, Executive Director of SDHC, echoed this sentiment. "While 211 San Diego and San Diego Health Connect have been long-time collaborators, we are excited about entering a new era through our formal partnership. Integration of our two platforms will allow the HIE and CIE to provide a richer experience for Southern California providers and improve outcomes for the patients and members we serve."

This esteemed recognition was presented during the inaugural Civitas Community Excellence Awards at the Civitas Networks for Health Annual Conference, where 211 San Diego and SDHC were among the recipients of 11 distinguished awards. This conference brings together more than 500 of Civitas' members and leadership. As one of the most unique, national collaboratives, Civitas is comprised of 166 member organizations working to use health information exchange, health data, and multi-stakeholder, cross-sector approaches to improve health. Civitas' membership is comprised of action-oriented thought leaders and implementers at the local, regional, state, and national levels.

In August of 2022, 211 San Diego and SDHC embarked on a groundbreaking cross-sector journey, embracing a parent-subsidiary model. This model has united two essential pillars of the San Diego region, transforming the landscape of person-centered and holistic care and enabling collaboration across social and healthcare sectors to address the social determinants of health.

This partnership has shifted the paradigm for the ways in which Community Information Exchanges (CIEs) and Health Information Exchanges (HIEs) can partner effectively. By dismantling data silos and seamlessly integrating services and solutions, they are setting new standards of care. Leveraging their deep-rooted connections across social and healthcare sectors this partnership offers an unparalleled data sharing infrastructure that will facilitate the implementation of upstream initiatives including vital

Medicaid reforms such as CalAIM and creating cost savings for both patients and systems of care. This remarkable partnership underscores the profound impact that a united community can have on healthcare delivery and paves the way for a future where comprehensive care is both accessible and seamless.

The Partnership Promoters Award recognizes the extraordinary efforts of 211 San Diego and SDHC in harnessing the potential of partnership to bring about tangible and lasting change. This accolade serves as an inspiration to the health and social care sector, highlighting the transformative outcomes that emerge when visionary organizations collaborate with shared purpose.

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About 211 San Diego:
211 San Diego connects San Diegans to more than 6,000 community, health, and disaster support services, 24 hours a day in more than 200 languages, through a simple three-digit number and searchable online database. 211 San Diego's Community Information Exchange (CIE) technology improves the lives and health outcomes of San Diegans through improved care coordination among our community providers, making access to services seamless and equitable.
Website: www.211sandiego.org

About San Diego Health Connect:
Serving as the health information exchange for San Diego and Imperial Counties, San Diego Health Connect (SDHC) celebrates its 10th anniversary this year. Although started originally via the ONC Beacon Grant through UC San Diego, SDHC has operated as a 501(C) (3) non-profit corporation since 2013. Recognizing the San Diego region's robust data infrastructure and true collaborative spirit, in August of 2022 SDHC became a subsidiary of 211 San Diego/Community Information Exchange. San Diego Health Connect remains a separate legal entity as a subsidiary under 211 San Diego. The missions and visions of both organizations are aligned with a commitment to health and wellness for the communities we both serve. We are confident this new relationship will strengthen data sharing, increase access and care coordination, and improve outcomes across the region.
Website: www.sdhealthconnect.org

About Civitas:
Civitas Networks for Health is a national collaborative comprised of member organizations working to use health information exchange, health data, and multi-stakeholder, cross-sector approaches to improve health. Civitas' membership is comprised of action-oriented thought leaders and implementers at the local, regional, state, and national levels.

Website: www.civitasforhealth.org