



Electronic Record and Signature Disclosure (ERSD)

Introduction:

This Electronic Record and Signature Disclosure (ERSD) explains your rights and responsibilities when consenting to receive and sign documents electronically. By proceeding with electronic transactions, you acknowledge that you have read, understand, and agree to the terms outlined below.

Consent to Electronic Records and Signatures:

Scope: Your consent applies to all notices, disclosures, authorizations, acknowledgments, and other documents required to be provided or made available to you by 211 San Diego during the course of your relationship with us.

Electronic Delivery: You agree to receive all such documents electronically, unless you notify us otherwise as described below.

Access and Retention: You confirm that you have the ability to access and retain electronic records and signatures, including the ability to print or save them for future reference.

Hardware and Software Requirements: You confirm that you have the necessary hardware and software to access and view electronic records, including a computer with internet access, a web browser, and a PDF reader.

Specifics:

Document Types: This consent covers a wide range of documents, including but not limited to:

- Legal disclosures
- Terms of service
- Privacy policies
- Request to Know and Accounting of Disclosures
- Notices and communications
- Agreements
- Authorization for Disclosure of Personal Information

Withdrawal of Consent: You may withdraw your consent to receive electronic records and signatures at any time by contacting us at privacy@211sandiego.org

Consequences of Withdrawal: If you withdraw your consent, we may need to provide documents in paper format, which may result in delays or additional costs.

Contact Information: For any questions or concerns regarding this ERSD or electronic communications, please contact us at privacy@211sandiego.org

Electronic Signature: You understand that your electronic signature, such as clicking a button or typing your name, is legally binding and equivalent to a handwritten signature.